



## Warranty Terms & Conditions

Feather-Lite Batteries®, when properly installed in equipment, are warranted to be free of defects in material and/or workmanship. Warranty terms and conditions vary depending on the product purchased (see original paperwork included with your purchase).

In order to be eligible, the battery must have been registered within 30 days of purchase and you must have the original purchase receipt. Feather-Lite® Batteries reserves the right to deny any warranty claim should you fail to register your purchase and not provide the purchase receipt.

The Feather-Lite Batteries® warranty is not transferable and applies only to the original purchaser.

For warranty service you must contact Feather-Lite Batteries® Customer Service department at 844.701.8067 to receive a unique RMA number. Once you receive your RMA number you must send the battery, the Warranty Claim Form as well as your purchase receipt to:

**Feather-Lite Batteries®**  
**Attn: Warranty Dept.**  
**323 Lindsey Farm Rd**  
**Stony Point, NC 28678**

All shipping of return items and replacement items are the customer's responsibility.

We strongly recommend you fully insure your return shipment and request proof of delivery in case it is lost in transit. Feather-Lite Batteries® will not be responsible for damaged or lost packages.

Once we receive it, your battery will be evaluated by our engineering team to determine if the unit is defective, and your warranty claim can be approved. The customer will then be notified of the warranty claim decision and associated costs to fix your unit. If your unit is not under warranty the repair costs will be \$150 per hour. Please allow two weeks from the date we receive it.

Items sent back without the correct packaging will be charged a fee for packaging on return shipment.

Items sent back without an RMA# & the completed form (attached) will be returned C.O.D. to the customer without any inspection.



## WARRANTY CLAIM FORM

Fill out the information required on the form below and return the battery, sales receipt, and this form.

Name: \_\_\_\_\_ RMA#: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Where Purchased: \_\_\_\_\_

Serial #: \_\_\_\_\_ Part #: \_\_\_\_\_

Reason for Return:

\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Keep copies of this form as well as your purchase receipt**

**Internal Use Only:**

Warranty Registered:                      Yes                      No

Warranty Term \_\_\_\_\_ Balance of Warranty \_\_\_\_\_

Value Covered by Warranty \_\_\_\_\_